



musicalmayhem.org  
info@musicalmayhem.org  
07842259387  
Unit 11-12 Fourth Way, Wembley, HA9 0LB

## **Musical Mayhem – Parent Agreement Policy**

By enrolling a child in Musical Mayhem programs, classes, workshops, or events, parents and legal guardians agree to the following terms and conditions:

### **1. Participation in Classes**

Students must be able to participate independently, (without 1 to 1 support or parent/carer present). Active participation in our classes, workshops and holiday camps is vital to each student's growth and to the success of the ensemble as a whole. Because musical theatre relies heavily on group work, choreography, scene study, and ensemble coordination, consistent attendance ensures that every student can learn, rehearse, and perform confidently with their peers. We ask parents and guardians to prioritise their child's participation by ensuring they attend all classes on time, prepared, and ready to engage fully. Regular involvement supports skill development in singing, acting, and dance, and helps create a safe, cohesive, and collaborative environment for the entire cast. We want your child to have fun whilst at Musical Mayhem.

### **2. Data Storage & Contact Information**

Musical Mayhem collects and stores parent and student information in its secure database for administrative, tracking, communication, and safety purposes. By enrolling, parents/guardians consent to Musical Mayhem retaining this information for as long as the child is involved with the program, or as required for legitimate administrative purposes. Information will not be shared with third parties except where necessary for safety, legal compliance, or essential operational needs.

### **3. Medical Care & Emergency Consent**

In the event of an accident, illness, or emergency involving a child, parents/guardians authorise Musical Mayhem staff to provide first aid and to seek professional medical assistance if required. This may include contacting emergency services or transporting the child to a medical facility. Parents/guardians understand that outside medical professionals may treat their child if necessary, and consent to such treatment. Musical Mayhem will make reasonable efforts to contact parents/guardians as soon as possible in any emergency situation.

### **4. Fees & Payment Policy**

All fees must be paid in full before the start of the term, unless a prior written arrangement has been approved.

All fees are non-refundable, including in cases of absence, withdrawal, or missed classes.

Musical Mayhem reserves the right to deny participation if fees are outstanding.

### **5. Makeup Classes**



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Musical Mayhem aims to provide makeup classes where possible, however: Makeup classes are not guaranteed. They may depend on scheduling, instructor availability, and class capacity. Makeup classes cannot be exchanged for refunds or credits.

### **6. Dropping off and Picking Up**

Theatre Academy Classes (even trials) are drop off only; this is a parent free class.

Miniatures Classes children attend the class with 1 grown up only. However with prior written notice, are happy to have an extra 2 adults per week if booked ahead with Musical Mayhem.

You agree to join your class specific whatsapp group, so Lyndsey and the team can share important information and contact groups in emergencies.

By completing enrollment, parents/guardians confirm that they have read, understood, and agree to all parts of this Parent Agreement Policy.